



March 10, 2008

Dear EDEX Information Systems customer,

For over a year, we have been preparing for the Division of Workers' Compensation (DWC) to begin converting to its new Electronic Adjudication Management System (EAMS). On March 5, 2008 the DWC met with our company, other EDEX vendors and the public to discuss changes that EAMS will bring. Many EAMS details were made available for the first time at this meeting and, as a result, EDEX vendors will soon be collaborating with the DWC to design and implement the external data exchange system. Once complete, we will convert our data system to this new interface.

What does this mean to you? We expect our new EAMS-compatible interface to provide much the same features and information currently in your EDEX accounts. We also expect it to allow much faster data access speed. EAMS is slated to provide near real-time data retrieval, eliminating the several hours' wait for results. This is just one anticipated enhancement that our programmers are developing right now. Other enhancements include:

New features and pricing. EAMS-compatible forms will be added to your EDEX account soon. Watch for a revised lien form and the addition of other auto-populated forms as well. Custom calendaring and public records searches (*new!*) are also in development. ***Revised pricing and lower fees are coming, too!***

EAMS searches. The state originally designed a limited, single entry (view-only) search function which we felt was extremely insufficient for EDEX users. We will be working with the state to design improved external data interfaces that will provide much greater data research capability for you. ***We know what information you need to make your business run!***

Electronic document filing. The DWC plans to allow electronic filing as external users are fully phased into EAMS. EAMS does not allow electronic document filing at this time. Until the new data exchange interface is ready, all documents must be filed on paper. The DWC's optical character recognition (OCR) forms have very specific requirements. Paper documents will be manually scanned and verified before they are added to the WCAB case file. The DWC does not know the exact processing time for document indexing. ***Our new digital e-forms will help you get it right! We may even offer an exclusive print-and-mail service to our EDEX clients.***

EAMS is a \$40 million project that must be implemented in government offices across the state. Such a large project will greatly affect us all, so we fully expect a few speed bumps along the way. I encourage you to stay informed about EAMS. We will continuously update our clients with new information as it becomes available. A few key questions and answers about EAMS accompany this letter, including suggestions for how you can prepare for the EAMS transition. As always, feel free to contact us with any questions you may have along the way. We are excited about EAMS and look forward to working with you through this transition. We will continue to provide the stellar service and support you expect from all of us at EDEX Information Systems.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Floyd".

Christopher Floyd, President
EDEX Information Systems, Inc.

QUICK FACTS ABOUT EDEX and EAMS

Updated March 10, 2008

- ***I heard the state would be deactivating its EDEX database. Is this true?***
YES. The existing DWC communication protocol that provides EDEX data is scheduled for decommission on August 25, 2008. However, EDEX Information Systems will not be *shut off*. You will continue to receive data through a newly designed EAMS external data exchange interface that will be jointly developed by EDEX vendors and the DWC over the next few months. Activation of the new data exchange system may occur prior to August 25.
- ***Will I notice a change in my EDEX account?***
We will make the EAMS transition as seamless as possible for all of our customers. We are only limited by the ability of the DWC to keep pace with us. Look for many new EAMS-compatible features coming very soon!
- ***What should I do right now to prepare?***
Prepare for the possibility of DWC delays. File any pending liens now before the EAMS go-live date of August 25, 2008. Withdraw any settled liens. *Serve all your green lien packets promptly, especially the original paper copy to the WCAB.*
- ***What if the state does not have its external EAMS data interface ready by August 25?***
If the DWC's new external data exchange interface is not complete on August 25, 2008 we will have a short-term interim solution available for you until the DWC activates the new interface.
- ***Will EDEX Information Systems be closing?***
NO. EDEX Information Systems looks forward to and is preparing for the new data exchange capabilities that EAMS will offer. EAMS will allow us to expand our product line to offer new EAMS search abilities, e-forms and other new services. Those changes will begin very soon.
- ***Will EDEX account charges change?***
YES. Once the EAMS interface is available new features and services will be added to your existing EDEX account. We expect to offer many lower pricing options to our clients.
- ***I keep hearing different information about EAMS. Who should I rely on for accurate information?***
ASK US FIRST. The state is not prepared to provide adequate support for external EDEX users. EDEX Information Systems is working directly with the DWC to develop, design and implement the new external EAMS data exchange interface. We will continue to provide accurate and timely information to you as soon as it is available.

Remember, we know we work for YOU!